







VETERINARY SOFTWARE comparison guide







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practice software comparison.



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Software	No. of practices using	Software cost	Features	Record migration?	Works on mobile?	Training	Technical support	Warranty
AI Galaxy and AI Genesis (Animal Intelligence Software) animalintelligence.com 	More than 200	Monthly subscription	Cloud and server-based. Finances; client and patient data; communications management; multiple integrations with ancillary services; client referral tracking; optional boarding module; personalized referral letters and client handouts; interactive digital imaging utility with DICOM capability; credit card processing; accounts receivable and billing; appointment scheduler; business reporting; and inventory.	Yes; time and cost vary	Yes (smart-phones, iPads and other tablets)	Training videos, webinars, online; onsite at extra cost	Online, email and emergency support	Guaranteed 99.7% uptime
AVImark avimark.net 	More than 10,000	\$6,200 includes software, online data backup and one month of training and support	Financial reporting; client and SOAP patient data; reminders and marketing communication tools; information search; electronic whiteboard; inventory; worklists; wellness plans; appointment and boarding calendars; integration with more than 50 vendor partners.	Yes; cost varies	Yes (Windows-based tablets)	On-site, video, phone, webinar, and more	Phone, email, online chat, and remote-in assistance	30-day money-back guarantee on software
Cornerstone (IDEXX) idexx.com/ cornerstonedemo 	Not reported	\$6,399 (foundation software)	Core financial, medical, patient and client data; client communication, marketing, and reminders with Pet Health Network Pro; integrated payment processing; database backup/recovery; compliance assessment tool; electronic whiteboard; inventory and ordering; specialty, referral and emergency practice tools; reporting and performance measurement; appointment management; staff scheduling tools; core functionally training available through IDEXX Learning Center.	Yes; time and cost vary	Yes, on in-clinic tablets; diagnostic lab results can be viewed on smart-phones, iPads and other tablets	Online, on-site	Online and phone, Monday to Saturday	Hardware warranties available
eVetPractice.com (SERG Solutions) evetpractice.com 	Hundreds	Varies, from \$100 to \$200/mo.	Cloud-based. Exportable sales and accounts receivable reports; SOAP-based medical records with wellness plans; demographic patient data; service and appointment reminder system; electronic whiteboard; and integration with Cuattro View Cloud X-Ray system, Patterson Veterinary, IDEXX, Abaxis, Heska, Scil, Antech and more.	Yes; time and cost vary	Yes (smart-phones, iPads and other tablets)	Online free, on-site at additional cost	Phone, email, online chat	Guaranteed 99.7% uptime
ezyVet ezyvet.com 	Not reported	Monthly subscription	Cloud-based. Financial reporting; patient and client data; client reminders; automated billing; boarding; inventory management; and integration with in-house and external labs and Xero financial software.	Yes; time and cost vary	Yes (web-based)	Online, on-site	24/7 phone or email	N/A
Hippo Manager hippomanager.com 	Not reported	Monthly subscription based on no. of DVMs	Cloud-based. Financial management (point of sale and invoicing), medical records, DICOM viewer, inventory management, appointment scheduler, patient reminders.	Yes; \$1,500 data conversion fee	Yes (iPads and other tablets)	Online	Online and phone	Guaranteed 99.5% uptime

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ImproMed Triple Crown (equine), ImproMed Infinity and ImproMed Advantage+ improved.com/triple-crown  improved.com/infinity  improved.com/advantage-plus 	Infinity: More than 3,000 Advantage+: More than 1,500 Triple Crown: More than 100	Infinity, Triple Crown: Starts at \$6,200 Advantage+: Starts at \$2,500	Infinity: Uses Microsoft SQL database for robust reporting capabilities configurable to any practice size; comprehensive paperless medical record options; mobile applications; inventory management; integration opportunities with more than 55 partners; digital patient cases; integrated client communications and reminders. Advantage+: Uses Microsoft SQL database for reporting capabilities; customized templates for medical records; inventory; boarding manager; prescriptions; integration opportunities; streamlined operations with easy user interface Triple Crown: Built for equine practitioners; equine-specific billing, including multiple patients, stable and trainer invoicing; uses Microsoft SQL database for robust reporting capabilities, configurable for hospital or ambulatory practices; paperless medical record options; mobile applications; inventory management; integration opportunities with more than 55 partners; digital patient cases; integrated client communications and reminders	Infinity, Triple Crown: Yes, \$1,800 Advantage+: Yes, \$795	Infinity, Triple Crown: Yes (mobile, Windows-based tablets, Android and iOS apps) Advantage+: Yes (mobile, Windows-based tablets)	Infinity, Triple Crown: Onsite; online classes, webinars and community forum Advantage+: Online classes, webinars, and community forum	Infinity, Advantage+, Triple Crown: Phone, email, chat and live remote assistance	Infinity, Advantage+, Triple Crown: Hardware warranties available
Intravet and Intravet Classic (Patterson Veterinary) intravet.com 	Intravet: Hundreds; Classic: Roughly 2,000	3250	IntraVet: Client and patient records; Visit/ SOAP entries; invoicing; financial and other reporting exportable to Excel; lab and digital imaging interface; patient reminders; marketing; inventory; appointment scheduling; boarding. Classic: medical records, including in-house and reference lab integrations; appointment and boarding calendar; patient reminders; financial reports; and integrates with older computer operating systems and minimum hardware requirements.	Yes; time and cost vary	Intravet: Yes (tablets); Classic: Yes (tablets), with FieldVet for ambulatory/hybrid practices	Web, phone, on-site	Phone, email, online chat	Money-back guarantee
Neo (IDEXX) idexxneo.com 	Hundreds	Starts at \$199/mo.	Cloud-based. Core financial, medical, patient and client data; two-way diagnostic integration; procedure templates; reminders; referrals; client communication tools; pet owner hub; scheduling; medical record history; reporting; inventory; accounts receivable; and storage with Google Drive.	Yes; takes three to five days; cost varies from free to \$999	Yes (smart-phones, iPads and other tablets)	Built-in training via guided learning prompts	Online chat, email, phone	N/A
Vetter Software vettersoftware.com 	Hundreds in more than 40 countries	Monthly subscription; free version available	Cloud-based. Scheduling; patient/client profiles and histories (with referral management for rDVMs); contact management; custom inventory and billing based on AAHA chart of accounts; templates for holistic practitioners; reminders (email and text); and integration with MWI Veterinary Supply, Abaxis, Heska, Antech, Patterson Veterinary, QuickBooks, Victor Medical Co., credit-card processor Square and more.	Yes; time varies	Yes (smart-phones, iPads and other tablets)	Online free, on-site at additional cost	24/7 phone and email as well as online customer community	N/A
VIA/VIA Information Systems viainfosys.com 	500+	Varies	Electronic medical records; scheduling; boarding; lab integration; electronic signature capture; inventory; financial reports; rDVM tracking; client email communication; emergency and specialty practice functionality; electronic whiteboard; credit-card integration; VIA Touch app for touchscreen check-in and client-driven demographics questions	Yes	Yes (tablets)	Online, on-site	Yes	N/A for software; varies by manufacturer for hardware

Note: MedaVet and VetOfficeSuite.com did not respond with updates by press time.